

## Declaration of Originality

I hereby certify that this thesis is entirely my own work and that any material written by others has been acknowledged in the text.

The thesis has not been presented for a degree or for any other purposes at the University of Sydney or at any other university of institution.

The empirical work undertaken for this thesis, which comprised semi-structured telephone interviews with victims of crime and face-to-face interviews with victim service professionals, was approved by the University of Sydney Human Research Ethics Committee (HREC).

Human Ethics Approval Number: HREC 12149 – October 2009

Data sources comprised:

- A review of current literature
- Demographic information from 66 victims of crime
- Telephone interviews with 55 victims of crime
- One in-depth face-to-face interview with a victim of crime
- Face-to-face interviews with 35 victim service professionals.

Technical assistance was provided by:

- Amanda Wilson, who assisted in the preparation of the SPSS templates
- Wendy Monaghan, who assisted with editing, with editorial intervention restricted to Standards D and E of the *Australian Standards for Editing Practice*.

Supervision of the thesis was undertaken by:

- Professor Julie Stubbs, University of NSW
- Associate Professor Dr Rita Shackel, University of Sydney.